

**Executive****On 24<sup>th</sup> April 2007**

Report Title: **Commission for Social Care Inspection of Haringey Mental Health Services - Update on Implementation of Action Plan**

Report of: **Director of Adult, Culture and Community Services**

Wards(s) affected: **All**

Report for: **Non-Key Decision**

### **1. Purpose**

1.1 To report back to the Executive on the progress made on implementing the Action Plan drawn up in response to the commission for Social Care Inspection (CSCI) Inspection of Mental Health Services in Haringey.

### **2. Introduction by Executive Member**

2.1 Since the publication of the Inspection Report last October, Council Officers and NHS partners have been working hard to address the recommendations from the inspection. Whilst some work still remains, good progress has been made on implementation.

### **3. Recommendations**

3.1 To note and comment on the progress made on implementing the Action Plan.

### **4. Executive Summary**

4.1 The CSCI Inspection of Mental Health Services in Haringey took place in February 2006 and was presented by CSCI to the Council Executive on 31<sup>st</sup> October 2006. The judgement from the Inspection was that Haringey's Mental Health Services were serving some people well, with uncertain prospects for improvement. As requested by the Executive, this report provides an update on the progress made on implementing the Action Plan drawn up in response to the 23 recommendations from the Inspection. This is set out in detail in the attached Action Plan Template.

Report Authorised by: **Mun Thong Phung, Director of Adult Culture and Community Services**

Contact Officer: **Mary Hennigan, Assistant Director, Adult Services**  
**Tel: 020 8489 2326**  
**Email: mary.hennigan@haringey.gov.uk**

## **5. Reasons for any change in policy or for new policy development (if applicable)**

5.1 The recommendations from the Inspection were consistent with existing Council policy.

## **6. Local Government (Access to Information) Act 1985**

6.1 CSCI Inspection Report on Mental Health Services in Haringey.

## **7. Background**

7.1 The CSCI Inspection of Mental Health Services in Haringey took place in February 2006 and was presented by CSCI to the Council Executive on 31<sup>st</sup> October 2006. CSCI's judgement was that Haringey's Mental Health Services were serving some people well, with uncertain prospects for improvement. The Inspection report made 23 recommendations and an action plan was drawn up to address the recommendations. This was also presented to the Council Executive in October 2006 and incorporated 3 particularly relevant recommendations from the Scrutiny Review of Mental Health Services - "One in Four of Us".

7.2 The 3 main agencies involved in the commissioning and provision of mental health services in Haringey - Haringey Teaching Primary Care Trust, Barnet, Enfield and Haringey Mental Health Trust and Haringey Council have been working together to implement the Action Plan. As requested by the Executive last October, this report provides an update for Members on the progress made to date. The updated Action Plan has also been sent to the CSCI.

7.3 The Overview and Scrutiny Committee on 26<sup>th</sup> February 2007 received a progress report on the implementation of recommendations from the "One in Four of Us" Scrutiny Review.

## **8. Description**

8.1 The CSCI Inspection was carried out within a national framework that assesses performance under the following headings:

- National priorities and strategic objectives
- Cost and efficiency
- Effectiveness of service delivery and outcomes for service users
- Quality of services for users and carers
- Fair access
- Capacity for improvement

The Inspection's 23 recommendations covered all of these areas.

8.2 Since November 2006, the council, TPCT and the Mental Health Trust have been working together to implement the Action Plan. Some recommendations (e.g. numbers 5 and 11) will only be fully implemented after a reconfiguration of Community Services within the Mental Health Trust is in place. The reconfiguration involves replacing the 4 existing Community Mental Health Teams (CMHTs) by an “Intermediate Care” Service and 3 Complex Case Teams. The Intermediate Care Service will be the route through which all new referrals will be made, and it is intended to improve access by, and liaison with, primary care services - particularly GPs. These changes represent a major alteration to the way in which the Mental Health Trust’s community services are organised, and will involve managers and staff moving from existing, to new teams. The reconfigured service is not expected to be in place until the Autumn.

## **9. Consultation**

9.1 The CSCI Inspection Report and Action Plan were widely distributed to stakeholders for information and comment.

## **10. Summary and Conclusions**

10.1 Good progress has been made on implementing many of the recommendations from the CSCI Inspection. A small number will be put into effect somewhat later than planned, as it makes sense for these to be dealt with as part of, or following the reconfiguration of Community Mental Services referred to above.

## **11. Comments of the Director of Finance**

11.1 The Director of Finance has been consulted and there are no specific financial implications included within the report. The financial implications of implementing the Action Plan will be monitored through the council’s normal budget management processes.

## **12. Comments of the Head of Legal Services**

12.1 The CSCI Report was produced under the power given to the CSCI by S.80(2)(b) of the Health and Social Care (Community Health & Standards) Act 2003 to conduct reviews of the provision of any English Social Care Services. The Action Plan was produced in response to that Inspection Report in order to address the Report’s recommendations. Members are being asked to note and comment upon the progress made in implementing the Action Plan.

## **13. Equalities Implications**

13.1 the Inspection considered equalities issues for service users and carers and made recommendations accordingly. There was a specific recommendation about single gender provision within Day Services. This has been addressed.

## **14. Use of Appendices / Tables / Photographs**

14.1 Mental Health Inspection Action Plan.